

## **Our today and tomorrow:**

**By; Rick Walmsley**

At RW James, we focus on a return to understandable, highly effective and efficient ways of doing things that retain their simplicity to your benefit. We do not sell the next great software, subscriptions to never-ending service agreements, training programs that require “add-ons” for a “nominal fee” or any kind of computing service or support. We also don’t sit in the office pouring over your financial statements to colourfully graph trends and chart indicators that are great - once you get your own MBA. What we do offer is a “work site” based fresh eyes look at how you’re doing what you’re doing and help you to do it better.

For today, we want you to understand what each step of your process costs you, easily pick off that low hanging fruit and be comfortable reinvesting in continuous improvements you own and understand - never adapting someone else’s off the shelf boxed solutions.

For Tomorrow, we want to show you the best practices emerging globally. We encourage innovation and continuous improvement by bridging the gap between purely the academic and the practical implementation that benefits you for the long term. Our latest programs include the application of Industry 4.0 integrations into Canadian Industries. Industry 4.0 brings with it a long-term strategic approach that integrates resiliency, continuous improvement, digitization, automation and human factors into a cohesive functional workplace poised for success.

Once we’ve provided any level of service, you can expect to be hearing from us. We don’t deliver a product only to leave you in favour of the next sale. We regularly reach out to past customers just to see how things are going; not to sell you anything more. The whole point of “Agency” is to tie our success to yours.